HU-GO ELECTRONIC TOLL SYSTEM

In the HU-GO distance-based electronic toll system toll is required to be paid by all cargo vehicles with a maximum permissible gross weight exceeding 3.5 tons on the toll sections of speedways and main roads.

For further information about the unit toll sections of roads, please visit the www.hu-go.hu website!

CHANGES EFFECTIVE AS OF JANUARY 2017

The changes effected in the HU-GO distance-based electronic toll system on 1 January 2017 concern the toll road network. Changes were introduced for more than 80 unit tolled sections across Hungary. These have been either newly established or improved in some way. Notable instances include M86’s section between Hegyfalu and Csorna, opened to traffic in October 2016, M0’s section between M4 and M3 and Motorway M31, all of which are tolled as of 1 January 2017.

No changes in any other respect were made to the HU-GO electronic toll system. Neither were tolls increased, nor were toll categories changed.

These changes require no special preparation for those using OBU, because this device automates toll declaration based on the motor vehicle’s coordinates and toll payment from the account balance on toll sections. Those travelling with route tickets, however, must exercise greater care as the route planner now plans with the newly opened road sections. Therefore, the route plan may change between usual departure and destination points.

CUSTOMER-FRIENDLY CONVENIENCE SERVICES

Favorite route function

The function called Favorite Routes assists in route ticket planning on the HU-GO website. With its help, users registered in the HU-GO system and travelling with route tickets have now the opportunity to save their favorite/frequently used routes and use the saved data for planning a new ticket.

More information: www.hu-go.hu.

Alert function

Avoid successive fines due to wrong user settings! Activate the alert function in your HU-GO profile!

This free service is available to all registered users in the HU-GO system, regardless whether they fulfill their toll payment obligation by purchasing route tickets or using an on-board unit.

Unique even in international comparison, this function protects freight forwarders who make honest mistakes. It sends a warning to the email address specified during registration if the control system detects or assumes unauthorized road use. Thereby successive fines can be avoided through checking and making corrections to wrong user settings or topping up their account balance if needed.

However, it is important to note that alerts do not affect the process of imposing fines, i.e. the road user will not be exempted from paying any registered penalty even if the error for which the alert was issued was subsequently corrected. The data related to unauthorized road use are transferred to the competent authority (police) in a closed control system.

TOLL ROAD NETWORK

You can see the detailed, enlargeable map of the speedway and main route system and a complete list of toll sections subject to toll payment on the www.hu-go.hu website under the “Maps” menu item. Please be sure to check the information regarding any change before you begin road use.
TARIFFS

<table>
<thead>
<tr>
<th>Environmental classification</th>
<th>Vehicle categories / Road categories</th>
<th>Category J2</th>
<th>Category J3</th>
<th>Category J4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Speedway</td>
<td>Main road</td>
<td>Speedway</td>
<td>Main road</td>
</tr>
<tr>
<td>≥ EURO III.</td>
<td>44.54</td>
<td>18.95</td>
<td>62.49</td>
<td>32.80</td>
</tr>
<tr>
<td>EURO II.</td>
<td>52.40</td>
<td>22.29</td>
<td>73.52</td>
<td>38.59</td>
</tr>
<tr>
<td>≤ EURO I.</td>
<td>60.26</td>
<td>25.63</td>
<td>84.55</td>
<td>44.38</td>
</tr>
</tbody>
</table>

TOLL DECLARATION METHODS

Route planning and route ticket purchase options

- www.hu-go.hu;
- with the help of the route planning devices (kiosk, tablet or computer) located NTPS customer service points and at HU-GO reseller points of sale; the list of reseller points of sales is available at www.hu-go.hu under the “Maps” menu item;
- through the HU-GO mobile application.

In case of toll declaration with OBU, the on-board unit can be purchased

- at the customer service offices of NTPS;
- at our resellers;
- directly from the toll declaration operators.

Attention! When purchasing a new OBU, please always assign it to one of the registration numbers in your profile registered in the HU-GO system. You can find detailed information about registration on the www.hu-go.hu website under the “General information” menu item, and the list of audited toll declaration operators is available on the main page.

ROAD USE AUTHORIZATION PURCHASE OPTIONS

Toll declaration and toll payment with an on-board unit (OBU)

Using the on-board unit (OBU) is the simplest, most convenient and safest method of toll declaration and toll payment. Devices installed in the vehicle or connected to the cigarette lighter socket must only be registered with a HU-GO profile once. From then on, you only have to make sure that the OBU is always on and working properly and the current number of axles is set in each case and your HU-GO account has sufficient balance for a specific trip.

Customers who have met the requirements included in the customer qualification procedure, passed the evaluation and concluded an agreement with NTPS Plc may pay for road use retroactively.

On-board units can be registered at customer service offices of NTPS. For more information, visit our website at www.hu-go.hu or consult the toll declaration operators audited in the HU-GO system.

Purchasing an ad hoc route ticket

Ad-hoc route tickets offer a convenient and fast solution for road users who wish to use the Hungarian toll road network only for relatively infrequent trips on a specific route. To do so, you do not have to register in the HU-GO system; only enter the appropriate motor vehicle data and plan your route accurately, as you will only be allowed to deviate from it in exceptional cases (due to re-routing by the authorities).

A fine is expected to be imposed for deviating from the planned route. To avoid this, you should find out more information or re-plan your route.
Route tickets can be purchased:

• with bank card payment through the www.hu-go.hu website;
• with route planning on a kiosk and by cash, bank card or fuel card payment at the reseller points of sale or customer service offices;
• and through the mobile application with bank card payment.

Remember that route tickets authorize you to use toll road sections only after paying the related toll. In this case you can ask for a VAT-detailed invoice afterwards by sending an email to ugyfel@hu-go.hu. Route tickets provide road use authorization only for one trip on the planned route, in the relevant direction and within the validity period.

CONTROL AND TICKETING

Within the HU-GO e-toll system, the National Toll Payment Services Plc performs control-support activities using the fixed control portals installed and the mobile data collecting vehicles parking along the toll road network. Enforcement is nonstop, the system immediately determines whether a specific vehicle has road use authorization.

In the case of unauthorized road use, administrative procedures and ticketing are performed by the Police via on-site pull-over control or based on the principle of objective responsibility. As of 2016, mobile control vehicles of NTPS may, in addition to the Police, carry out on-site pull-over control in the e-toll system.

Unauthorized road use results in an administrative fine, the amount of which is shown in the chart below.

<table>
<thead>
<tr>
<th>Offence according to the Toll Act</th>
<th>Penalty rate by vehicle category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Failure to pay toll before beginning road use</td>
<td>Category J2: HUF 140,000</td>
</tr>
<tr>
<td>Toll declaration made for a lower toll category than the actual toll category</td>
<td>Category J3: HUF 150,000</td>
</tr>
<tr>
<td>Unauthorized road use due to breakdown or incorrect use of the on-board unit</td>
<td>Category J4: HUF 165,000</td>
</tr>
</tbody>
</table>

ATTENTION! IMPORTANT MEASURES TO AVOID A PENALTY!

**OBU registration**

After purchasing the on-board unit, it has to be assigned to the registration number of the motor vehicle based on the registration number and the PIN of the OBU. You can perform the registration in your user account on the website. Kiosk only allows for a partial, pre-registration by creating a new user profile. A new OBU may only be registered to an existing user profile via the online customer service portal.

After pre-registration, the system sends an activation link to the specified email address. Click on the link to finalize registration. Registered data can be changed in the user account on www.hu-go.hu. Detailed information on OBU registration is available under the “General information” menu item of the website. The on-board unit may only be used after registration; otherwise toll declaration will fail, resulting in unauthorized road use, for which an administrative fine may be imposed.

**Entering the number of axles of the vehicle**

Make sure you always enter the current number of axles of the vehicle in the user account or on the on-board unit (depending on which vehicle toll category (VTC) setting method you have selected on the website). If you cannot change the number of axles on the OBU, you can easily and simply do that using the HU-GO mobile application. Entering an incorrect number of axles qualifies as unauthorized road use and may result in a penalty.
**Entering the environmental protection category**

Similarly to the number of axles, it is also important to enter the environmental protection category correctly. For cargo vehicles registered in Hungary, section V9 of the registration certificate contains the environmental category.

**Planning a return route**

Route tickets planned for one route only by entering the point of departure and the destination are not valid for the return route, i.e. a classic outward and return ticket cannot be purchased. You can plan a return route if, during route planning, you enter the same settlement for the place of departure and destination, and you insert a different stop in between (e.g. Budapest [departure]-Szolnok [waypoint]-Budapest [destination]).

Please check the routes suggested by the route planner carefully for both directions, because they might be different for route optimization. It is important that the route ticket is valid only for the planned route; if you take a different route, it qualifies as unauthorized road use and may result in a fine.

**Considering the validity period of the route ticket**

Ad-hoc route tickets are valid from the moment of payment to midnight on the following calendar day. A purchased route ticket does not grant road use authorization retroactively.

Registered users can also pre-purchase route tickets. The first day of validity may not be later than the 30th calendar day after the purchase. Pre-purchased tickets are valid from midnight on the specified date until midnight on the following calendar day.

If the time of purchase and the beginning of validity are the same, the ticket (just like in the case of ad-hoc route tickets) is valid from the time of purchase until midnight on the following calendar day.

**Route ticket payment before road use**

Route tickets are valid only after payment. Route tickets planned but not yet paid for do not authorize you to use toll road sections.

**Using the planned route**

If you use a route ticket for toll payment, it is not allowed to diverge from the planned route (also shown on the receipt), even if you wish to enter a road in a lower toll category. If you take a different route, it qualifies as unauthorized road use and may result in a fine.

**Diverging from your planned route in case of detours**

You may diverge from your planned route due to road reconstruction or accident but you may only use the detour specified by the authorized entity (e.g. authority) and only for the term of the detour. No additional toll is required when taking the detour; however, you must return to the original route at the next available entrance.

**Entering and verifying data**

When purchasing a route ticket or declaring toll using the on-board unit, make sure you enter the correct motor vehicle data including the registration number, the country code, the vehicle category and the environmental category. Incorrect data entry results in unauthorized road use and may generate a fine.

Settings cannot be modified retroactively, after the fine is imposed.
INVOICING INFORMATION

Invoices are issued based on the sales method according to the following.

**No automatic VAT-detailed invoice is issued** if you make toll payment as a non-registered user by purchasing a route ticket through the www.hu-go.hu website. To request a VAT-detailed invoice online, you first need to register. After the registration the system will automatically prepare the accountable tax receipt of your purchases.

For route tickets or account balance top-ups purchased at reseller points of sale or at the customer service offices of NTPS Plc, **you may request a VAT-detailed invoice at the cash register.** Please be sure to state accordingly at the cash register in each case!

If you top up your account balance online as a registered user by bank transfer or bank card payment through the online customer service portal at www.hu-go.hu, the system automatically issues an **electronic invoice (e-invoice).**

More information about invoicing is available on the www.hu-go.hu web site under the “General information” main menu and “Methods of invoicing” menu item.

SERVICES OFFERED BY CUSTOMER SERVICE OFFICES OF NTPS PLC

**Customer registration and data modification**

The customer service representatives are happy to help you with new registration or changing the data of an existing registration.

**Route ticket sales**

You can pay for your route ticket planned by the PC or kiosk located at a customer service office in the method and currency locally used (e.g. HUF or EUR cash payment, bank card payment as well as OMV or Shell fuel card payment).

**Balance top-up**

You can top up your HU-GO balance at the customer service office by bank card or cash (HUF or EUR) or using your OMV or Shell fuel card.

**OBU sales**

The on-board unit (OBU) offered by multiple toll declaration operators may be purchased also in our customer service offices.

**OBU registration**

You can pre-register the on-board unit in the customer service offices. This option is available only for new customer registration.

You need to use the HU-GO online customer service portal to finalize your OBU registration or to associate the on-board unit purchased at the customer service office with an existing user profile.

**Submitting an application for customer qualification for post-paid road use authorization**

For the option for post-paid road use authorization to become available, a prior customer qualification is needed, followed by the conclusion of an individual agreement with National Toll Payment Services Plc. Documents required for the customer qualification procedure may also be submitted at customer service offices.

Ask for more information in person at our customer service offices, over the phone at our Call Center or by email at postpaid@nemzetiutdij.hu.
Acceptance and issuance of application for agricultural exemption

For cargo motor vehicles operated by agricultural producers whose exempt status is granted by Government Decree 243/2013. (VI. 30.), NTPS Plc provides a special registration whereby free of charge route tickets can be obtained. For more information please visit our website at www.hu-go.hu and click on the “General information” menu item.

KAVOSZ loan procedures

Certificates required for the KAVOSZ loan, which can be applied for as part of the Toll Loan Program, are issued at the customer service offices. You can submit your application for the loan at a KAVOSZ representative office.

Control and ticketing

Please be advised that administration of the fines imposed is **not possible at our customer service offices** as the National Toll Payment Services Plc provides only control-support activities (data collection and transfer) whereas unauthorized road use is sanctioned in an administrative procedure by the Police. Therefore, you may appeal against the penalty decision as indicated therein and using the contact information provided. No post-paid road use authorization may be purchased at the customer service offices (or in any other way).

### OPENING HOURS OF CUSTOMER SERVICE OFFICES

<table>
<thead>
<tr>
<th>CITY</th>
<th>LOCATION</th>
<th>MOTORWAY</th>
<th>KM</th>
<th>SIDE OF MOTORWAY*</th>
<th>OPENING HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budapest (South Pest)</td>
<td>Üllői út 663.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>Mon-Tue, Thu-Fri: 10-18</td>
</tr>
<tr>
<td>Budapest</td>
<td>rest area (Szilas rest area)</td>
<td>M3</td>
<td>12</td>
<td>right</td>
<td>0-24</td>
</tr>
<tr>
<td>Budaörs</td>
<td>rest area (Garibaldi u. 1.), in the building of McDonald’s</td>
<td>M1/M7</td>
<td>9</td>
<td>right</td>
<td>7-19</td>
</tr>
<tr>
<td>Miskolc</td>
<td>Pesti u. 88-96.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Debrecen</td>
<td>Kassai út 27.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Szolnok</td>
<td>Abony út (next to Tesco)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Győngyös</td>
<td>Atkári út 2.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Nyíregyháza</td>
<td>Debreceni út 256.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Békéscsaba</td>
<td>Berényi út 93.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Szeged</td>
<td>Budapesti út 2.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Pécs</td>
<td>Mohácsi út 16.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Lajosmizse</td>
<td>rest area</td>
<td>M5</td>
<td>67</td>
<td>right</td>
<td>8-16</td>
</tr>
<tr>
<td>Dunaújváros</td>
<td>Venyimi út 8.C</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Székesfehérvár</td>
<td>rest area</td>
<td>M7</td>
<td>59</td>
<td>right</td>
<td>8-16</td>
</tr>
<tr>
<td>Lébény</td>
<td>Motorway engineering bureau</td>
<td>M1</td>
<td>142</td>
<td>left</td>
<td>8-16</td>
</tr>
<tr>
<td>Veszprém</td>
<td>Budapest út 89.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Szombathely</td>
<td>Kőrmendi út 100.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>8-16</td>
</tr>
<tr>
<td>Eszteregnye</td>
<td>Motorway engineering bureau</td>
<td>M7</td>
<td>219</td>
<td>right</td>
<td>8-16</td>
</tr>
</tbody>
</table>

*right side: Budapest outbound, left side: Budapest inbound

We reserve the right to change details. For further information on the opening hours of the customer service offices and other changes, please visit the www.toll-charge.hu website or call our Call Center.

### Opening hours of official NTPS points of sale

<table>
<thead>
<tr>
<th></th>
<th>LOCATION</th>
<th>MOTORWAY</th>
<th>SIDING</th>
<th>OPENING HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hegyeshalom</td>
<td>border crossing checkpoint</td>
<td>M1</td>
<td>inbound</td>
<td>0-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0-24</td>
</tr>
<tr>
<td>Rajka</td>
<td>border crossing checkpoint</td>
<td>M15</td>
<td>inbound</td>
<td>0-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0-24</td>
</tr>
</tbody>
</table>
Our own points of sale at the border
All customers are welcome at our points of sale at the border crossing checkpoints at Rajka and Hegyeshalom.

The HU-GO mobile application
The application can be downloaded free of charge to Android, iOS and Windows phones. For more information, please visit the HU-GO online customer service portal and click the “Mobile application” menu item.

- In case of ad-hoc route ticket purchase, the motor vehicle data and the frequently used routes can be stored in the mobile application to save time and energy.
- By logging into your existing account, you can purchase route tickets charged to your HU-GO balance quickly and simply.
- You can set the number of axles between two journeys even if you cannot do so through your on-board unit (OBU).
- Your registered bank card data can also be saved in the mobile application, so you do not have to enter it each time. OTP Bank is responsible for the security of the credit/debit card data.
- Save your purchased route tickets and retrieve them later.

The information provided herein is not complete. For more current and detailed information visit our websites at www.hu-go.hu or www.toll-charge.hu, contact us by phone, email or in person at the contact information provided.